



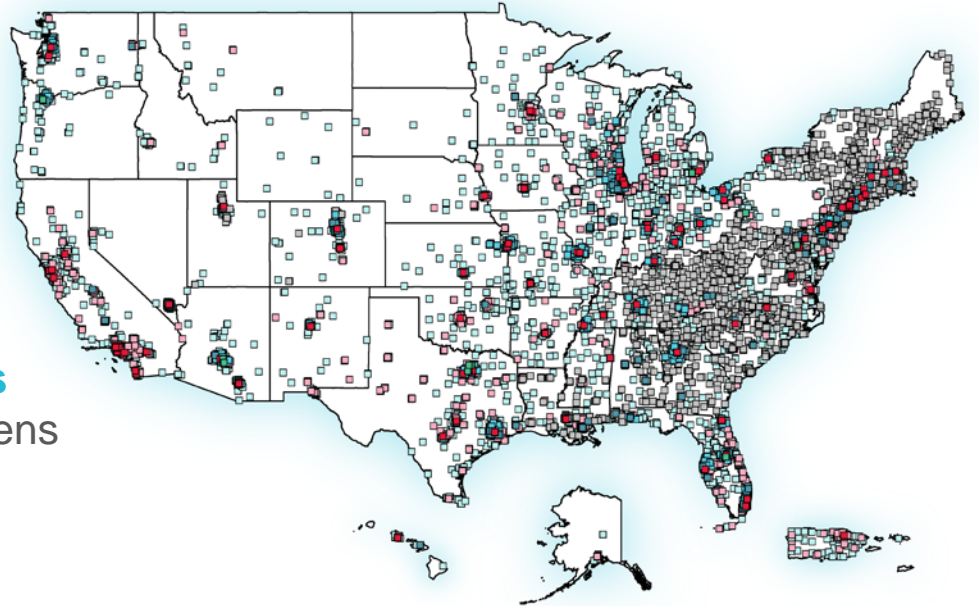
Walgreens

Creating a better Medicaid experience

Andy Fox

Who is Walgreens?

- **Approximately 9,800 retail pharmacies** across the country
- **Over 1,000** specialized pharmacies
- **8 million** consumers reached daily
- **Approximately 76% of the United States** population lives within 5 miles of a Walgreens
- **>4 prescriptions per second** are ordered digitally



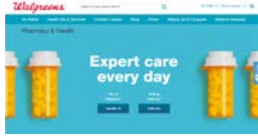




Joining forces with other healthcare leaders to improve access to care

Physical

	Primary Care	
	Retail Clinics	
	Optical Services	
	Hearing Services	
	Laboratory Services	
	Urgent Care	



Digital

Find Care Now		
Telemedicine		
Care Connect		

Innovating to deliver a better pharmacy experience

Customer-centric offerings



Customer Care IQ™

Prioritized outreach to high risk patients from local pharmacy team



Walgreens Express™ Pickup

Faster, easier, more convenient way to pick up prescriptions



Seamless transitions

Equipped with tools, technology, and facilities to be ready

Pay for performance in Medicaid

Medicaid is the next segment for pay for performance

Walgreens has experience and proven positive outcomes in Medicaid P4P contracts

Walgreens P4P goals:



Improve patient outcomes



Select 3-4 key adherence metrics



Develop reimbursement structure that rewards pharmacies for better performance