



CLIMBING TO THE STARS TAKES STAMINA & PERSEVERANCE

STAR RATING

We Can Help You Navigate to a Higher Level

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What is the VALUE of a Star in your plan(s)?
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What initiatives have you introduced to prepare for the changes in the Star Rating that may impact your overall Star Rating results?
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What are you doing for health equity focus? What data are you collecting for health equity?
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What do you think are your organization's financial implications when Star Rating requirements change?
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What are your Star Rating strategies for increasing your organization's market share and viability?
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What sort of interventions, data sources, analytics and reporting have you found to be successful to improving your Star Rating?

WE CAN HELP YOU BY:

- » Establishing a year-around effort to improve Star Rating performance
- » Assessing core functions within the plan and contractors that contribute to understanding members
- » Identifying and addressing customer concerns with providers and plans before they become problematic
- » Leveraging information technology to make websites more user friendly
- » Addressing care and service gaps to ensure member outreach is calibrated and tailored throughout the year
- » Working on health equity issues including sharing techniques for obtaining data
- » Leveraging data to drive decisions
- » And so much more

ABOUT HMA

HMA is a leading independent research and consulting firm with more than 500 consultants with expertise across all domains of publicly funded healthcare and human services. HMA has distinguished itself from other consulting companies with our decades-long tradition of hiring senior-level policymakers, healthcare system leaders, and other experts with hands-on experience.



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