

Integrated Care for High Cost Populations

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High cost but often poor care



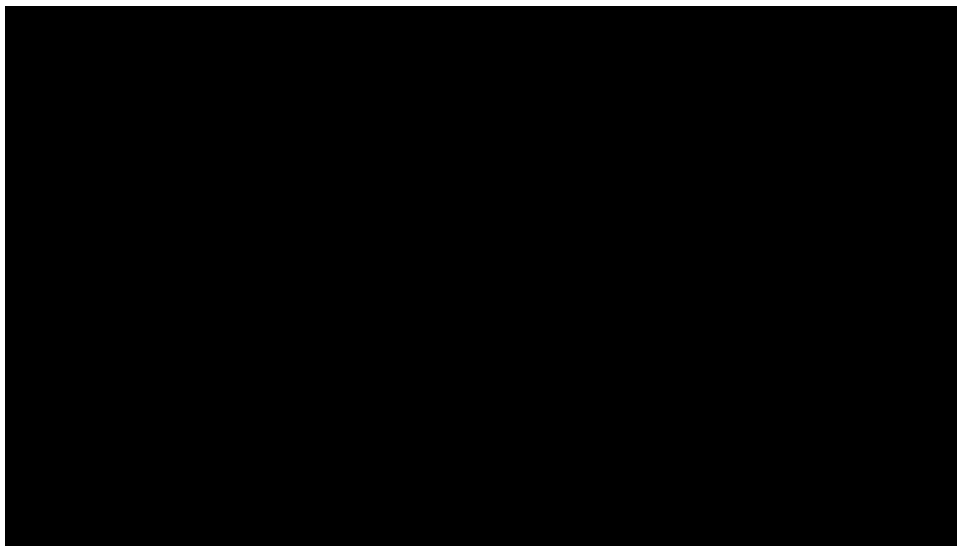
Crowded siloed field- need for Blueprint for Better Care



- **Joint project of the National Center for Complex Health and Social Needs, the Center for Health Care Strategies and the Institute for Healthcare Improvement**
- **Input from a diverse set of stakeholders**
- **Define the emerging field of complex care**
- **Create a shared set of priorities**
- **Wide contributions to its development**



National Center for Complex Health and Social Needs



National Center for Complex Health and Social Needs

HISTORY

Launched in 2016 by the Camden Coalition of Healthcare Providers

Founding sponsors: RWJF, AARP, and Atlantic Philanthropies

Operates at the intersection of:

- Healthcare
- Social services
- Behavioral health

GOALS

INSPIRE people to join the complex care community and field

- National Center Conference

CONNECT complex care community

- Consumer Engagement
- Webinars, Office Hours, Partnerships

SUPPORT the field with tools and resources

- Blueprint for Complex Care
- Student Hotspotting
- Technical Assistance

2018 National Center Conference – Dec 5-7, Chicago, IL

Register now at: <https://www.centering.care/>

Learn more about the National Center at: <https://www.nationalcomplex.care/>

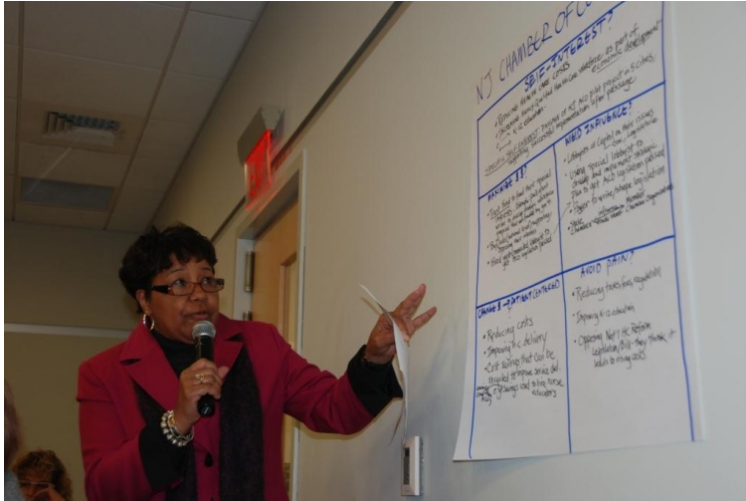


Health care, public health, social service and community partnerships

- **Integrated person-driven approach to addressing complexity of needs**
- **Address underlying issues leading to “complexity” on individual and population level**
- **Not just patient by patient- system level coordination, collaboration and alignment**



Change approach- embed consumer and community partners



Some Challenges to System Integration

- **Care models – need for new integrated models**
- **Governance – siloed accountability and authority**
- **Operations – aligning workflow**
- **Financial – misaligned sometimes conflicting incentives**
- **Data & Analytics - access to and interoperability of data; measurement**
- **Workforce – need for team work and shifting roles**
- **Culture & Power – health, public health social services, community**

